# Complete Use Cases

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| **Use Case ID** | **CPv5-001 Pull Mentee Reports** |
| **Update for** | **\_\_\_\_\_** |
| **Description** | The administrator pulls mentee reports. |
| **Actor** | Administrator |
| **Pre-conditions** | ●     The administrator is logged into the system. |
| **Steps** | 1. The use case begins when the administrator clicks on the menu for mentee reports. 2. The system is redirected to a page with the listing of mentees with information such as name, email, school, user status, project assignation, etc. 3. The use case ends when the administrator navigates to another page. |
| **Post-conditions** | ●      **\_\_\_\_** |
| **Alternative Actions** | * At step 2, the administrator can click a column of the report, and the system will render the report but sorted by the column just clicked. * At step 2, the administrator can input information by any of the column, and the system will render a new report filtered by the information just entered. * At step 2, the administrator drags and drop a column in the position of another column and the system will render the report with the new column order. |
| **Exceptions** | * NONE |

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| **Use Case ID** | **CPv5-002 Pull Mentor Reports** |
| **Update for** | **\_\_\_\_\_** |
| **Description** | The administrator pulls mentor reports. |
| **Actor** | Administrator |
| **Pre-conditions** | ●     The administrator is logged into the system. |
| **Steps** | 1. The use case begins when the administrator clicks on the menu for mentor reports. 2. The system is redirected to a page with the listing of mentors with information such as name, email, employers, user status, etc. 3. The use case ends when the administrator navigates to another page. |
| **Post-conditions** | ●     **\_\_\_\_\_** |
| **Alternative Actions** | * At step 2, the administrator can click a column of the report, and the system will render the report but sorted by the column just clicked. * At step 2, the administrator can input information by any of the column, and the system will render a new report filtered by the information just entered. * At step 2, the administrator drags and drop a column in the position of another column and the system will render the report with the new column order. |
| **Exceptions** | * NONE |

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| **Use Case ID** | **CPv5-003 Pull Ticket Reports** |
| **Update for** | **\_\_\_\_\_** |
| **Description** | The administrator pulls ticket reports. |
| **Actor** | Administrator |
| **Pre-conditions** | ●     The administrator is logged into the system. |
| **Steps** | 1. The use case begins when the administrator clicks on the menu for ticket reports. 2. The system is redirected to a page with the listing of tickets with information such as Date Created, Status, Closed Date, etc. 3. The use case ends when the administrator navigates to another page. |
| **Post-conditions** | ●     **\_\_\_\_\_** |
| **Alternative Actions** | * At step 2, the administrator can click a column of the report, and the system will render the report but sorted by the column just clicked. * At step 2, the administrator can input information by any of the column, and the system will render a new report filtered by the information just entered. * At step 2, the administrator drags and drop a column in the position of another column and the system will render the report with the new column order. |
| **Exceptions** | * NONE |

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| **Use Case ID** | **CPv5-004 Schedule Video Conference** |
| **Update for** | **\_\_\_\_\_** |
| **Description** | Users can schedule a video conference |
| **Actor** | Mentor/Mentee/Admin User |
| **Pre-conditions** | * The user is logged into the system. * The user has navigated to the video conferencing module |
| **Steps** | 1. The use case begins when the user clicks on the create videoconference link 2. The system shall redirect the user to the create videoconference page. 3. The system shall provide the user with a form for the videoconference creation. 4. The user shall enter the meeting date, notes and invitee emails. 5. The use case ends when the user clicks the create button. |
| **Post-conditions** | * The number of video conference records has increased by one * An invitation is sent to each invitee. |
| **Alternative Actions** | * After step 2, the user may opt not to enter the information and leave the page. |
| **Exceptions** | NONE |

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| **Use Case ID** | **CPv5-005 Join Video Conference** |
| **Update for** | \_\_\_\_\_ |
| **Description** | The user joins a video conference |
| **Actor** | Mentor/Mentee/Admin User |
| **Pre-conditions** | * The user is logged into the system * The user has navigated to the video conferencing module * The user has clicked on a meeting link |
| **Steps** | 1. The use case begins when the user clicks on join button. 2. The user will be redirected to the videoconference. 3. The user will wait for other participants to join the meeting. 4. The meeting will start when at least 2 participants join the meeting. 5. The use case ends when the user clicks the disconnect button. |
| **Post-conditions** | * The user will be redirected to the home page. |
| **Alternative Actions** | * At step 3, the user can leave the meeting by closing the page. * At step 3, no participants may join the meeting; therefore the meeting will not start. |
| **Exceptions** | * At step 3, the user might not allow the browser to access his/her camera. * At step 3, the user might not allow the browser to access his/her microphone. |

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| **Use Case ID** | **CPv5-006 Share Screen** |
| **Update For** |  |
| **Description** | User shares his/her screen during a videoconference |
| **Actor** | Mentor/Mentee/Admin |
| **Pre-conditions** | * The user is logged into the system. * The videoconference has started |
| **Steps** | 1. The use case begins when the user clicks the share screen button. 2. The Screen Capturing plugin shall load. 3. The Screen Capturing plugin shall prompt the user to select one of his/her screens 4. The user shall select the screen to share 5. The user screen will begin to be shared with other participants. 6. The panel will show the screen for each participant. 7. The use case ends when the user clicks the stop sharing screen button |
| **Post-conditions** |  |
| **Alternative Actions** | * At step 4, the user may not select a screen. * At step 5, the user may cancel the screen sharing so it is never shared. * At step 5, if other participant shares his/her screen, the current |
| **Exceptions** | * At step 2, the plugin is not installed. * At step 2, the plugin fails to open. |